Your MVP Medicare Advantage Experience

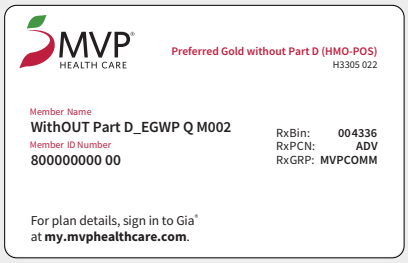
What to Expect in 2027

Beginning January 1, 2027, your benefits will be administered under separate MVP plans: a medical plan and a Part D prescription drug plan (PDP). Both plans are still provided by MVP and will continue to work together so you have coordinated, comprehensive coverage.

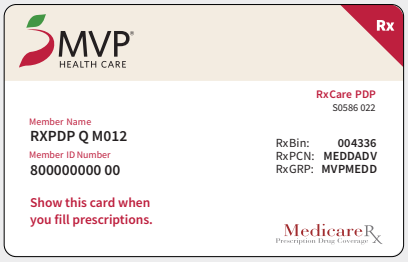
Here's what you can expect as you get started with your 2027 MVP Medicare Advantage plan coverage.

1. Two New MVP Member ID Cards

You will receive two separate MVP Member ID cards in the mail from MVP.



Show your **medical plan card** when you see a doctor, visit urgent care, have a procedure, get lab work or other tests, or fill Part B prescriptions.



Show your **RxCare PDP (Part D) card** when filling prescriptions at the pharmacy.

ID Cards pictured for illustrative purposes only.

Please note that this does not change your access to the MVP network of providers and pharmacies.

2. Required Notice Mailings

You may receive two versions of some required notices. The notices might look very similar, but one will include information about your medical benefits, and the other will include information about your RxCare benefits.

3. Navigating Your Medicare Coverage

Manage your care and health plan in Gia®. You can view medical benefit details, check claims, find nearby providers, receive virtual care, and send secure messages to MVP Customer Care. To see prescription drug costs and claims, log in to **caremark.com.**

Get started by downloading the *Gia by MVP* mobile app or by signing in at **my.mvphealthcare.com.**

Look for more information about your 2027 health care coverage in plan materials that will arrive before your plan start date.

Questions?

Call the MVP Medicare Customer Care Center at **1-800-665-7924** (TTY 711).
October 1-March 31, seven days a week, 8 am – 8 pm
April 1-September 30, Monday-Friday, 8 am – 8 pm

MVP Health Plan, Inc. is an HMO-POS/PPO/PDP organization with a Medicare contract. Enrollment in MVP Health Plan depends on contract renewal.

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